

MEDICALLY ESSENTIAL ELECTRIC SERVICE APPLICATION

Validation of Medical Necessity

Part 1 – to be completed by GRU customer

Account Number: _____

Customer Name: _____

Address: _____

City, State, ZIP: _____

Telephone Number: _____

Patient Name: _____

Relationship: _____

Part 2 – to be completed by physician

Does the following individual have a medical necessity for life-sustaining equipment, such as an oxygen concentrator, heart monitor, feeding pump, etc.?

Yes No

Patient Name: _____

Physician Signature: _____

Physician Name: _____

Telephone Number: _____

Please return form to:

Medically Essential Electric Program
Attn: Billing & Customer Solutions
Gainesville Regional Utilities
P.O. Box 147051, Station A117
Gainesville, FL 32614-7117

**VISIT
GRU.COM/MEES
TO LEARN MORE.**



301 SE 4TH AVENUE
GAINESVILLE, FL 32601
352-334-3434



**MEDICALLY
ESSENTIAL
ELECTRIC
SERVICE
(MEES) PROGRAM**



GRU.COM/MEES



ABOUT MEDICALLY ESSENTIAL ELECTRIC SERVICE (MEES)

The Florida Public Service Commission specifies utility customers must certify the need for Medically Essential Electric Service (MEES). The term “medically essential” means medical dependence on electric powered equipment that must be operated continuously or as specified by a physician to avoid loss of life or immediate hospitalization of the customer or other permanent resident at the residential service address.

MEES certification is good for one year. Customers must reapply annually to keep the certification. MEES only covers electric services.



WHAT DOES A MEES CERTIFICATION PROVIDE?

Each MEES-certified utility customer is:

1. Responsible for making satisfactory arrangements with GRU to ensure payment for continued service
2. Entitled to 24-hour notice prior to disconnection for nonpayment
3. Solely responsible for any backup equipment or power supply and a planned course of action in the event of a power outage or interruption of service.

A MEES certification **does not** provide preferential restoration of services disconnected for any reason.



HOW DO CUSTOMERS QUALIFY FOR MEES?

Certification of a customer’s electricity needs as medically essential requires the customer to submit a Medically Essential Electric Service application signed by a physician licensed in Florida.

Please mail MEES certification forms to:

GRU Billing & Customer Solutions
P.O. Box 147051, Station A117
Gainesville, FL 32614-7117



ARE THERE ANY FINANCIAL ASSISTANCE PROGRAMS FOR MEES-CERTIFIED CUSTOMERS?

GRU has many payment assistance programs. Call customer service at **352-334-3434** or visit **gru.com/mees** for more information about the following programs:

- Payment extensions
- Family hardship extensions
- Extend-a-Hand installment payments
- Project SHARE
- Social service agencies
- Home improvement assistance



WHAT HAPPENS IF THE MEES CERTIFICATION IS NO LONGER REQUIRED?

The MEES certification is good for one year. When you no longer require MEES, simply let the certification expire.

MEES CUSTOMER AGREEMENT

I understand that GRU **does not guarantee** uninterrupted service or assign a priority status to my account for service restoration during outages. I understand that I must be prepared with backup medical equipment and/or power and a planned course of action in the event of prolonged outages.

Customer Name: _____

Customer Signature: _____

Date: _____