

insight

May 2015

Drinking Water Week



GRU joins the American Water Works Association each May to celebrate Drinking Water Week in recognition of the vital role water plays in our daily lives. GRU takes great care to ensure that our local water supply remains safe and readily available for approximately 189,000 people in our service area.

Gainesville's water is drawn from the Floridan aquifer and treated to the highest safety standards at the award-winning Murphree Water Treatment Plant.

Information on GRU's 2015 Water Quality Report will arrive with your June utility bill. The full report, which provides detailed data on Gainesville's water quality and supply, is available online at gru.com/waterreport.

For water-saving tips,
visit gru.com

GRUSM
More than Energy

Williams Elementary Golf Tournament



Registration is open for GRU's 16th Annual Benefit Golf Tournament, Saturday, August 22, at Ironwood Golf Course.

All proceeds support GRU's Adopt-a-School, Williams Elementary. Since its inception, the tournament has raised more than \$150,000.

For more information or to register, contact Glenda Russell at 352-393-1005 or russellgp@gru.com.

GATOR NET Communities Get a Speed Boost



Residents of two Gainesville communities are enjoying faster Internet this spring with GATOR NET, the area's only all-fiber-optic Internet service. The Courtyards and Destiny Condos recently upgraded their connections to 100 megabits per second –about 10 times faster than the standard connection found in most U.S. homes. GATOR NET also offers gigabit service, the fastest residential Internet option in Gainesville.

GATOR NET is available at select apartment complexes and neighborhoods in Gainesville. For more information, visit gator.net.

GRU Tips – NaTika, GRUCom Customer Service Support Specialist

NaTika works the overnight shift at GRUCom's Network Operations Center, ensuring that customers' connections are always supported and protected. If you're experiencing technical issues, try these troubleshooting tips before calling for support:



- Always check cables and equipment. An easy first step is to ensure all related cables are properly connected.
- Write down the steps you have already taken to solve the problem. You'll be able to remember exactly what you've done and have a better basis of understanding for determining what to try next.
- Restart your computer. This often solves basic issues.

Get more tips and learn about NaTika's role in the community at gru.com/iamgru.

Connecting with Business Customers – Sweat Life Fitness

GRU recently visited Sweat Life Fitness to conduct a free business efficiency survey, a service that provides expert energy conservation advice to business owners.



Scan the QR code with your connected device to hear from Sweat Life Fitness owner Dan Griffin about how GRU is helping him save energy while meeting the changing demands of his business.

For more tips and important updates, follow us on Facebook at **GRU4U**.

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Public Service Announcements

Refresh Your Spring Cleaning Routine

While cleaning out your home this spring, keep in mind that what you consider clutter could be recycled, reused, repurposed or donated. Call 352-338-3233 or visit AlachuaCountyRecycles.com and [AlachuaCountyRecycles](https://www.facebook.com/AlachuaCountyRecycles) on Facebook for more information on how to properly recycle and donate your unwanted items.

Juneteenth Celebration

The Alachua County Library District presents the Juneteenth Celebration at Cone Park Branch Library – celebrating 150 years of freedom and commemorating the end of slavery in the United States – June 20, 11 a.m.-3 p.m. Enjoy music, activities, food and prizes. For details, visit aclib.us or call 352-334-0720.

Contra Dances at Thelma Boltin Center

The Gainesville Old-Time Dance Society offers contra dancing at the Thelma Boltin Center monthly every first Sunday at 4 p.m. and third Saturday at 7 p.m. Sessions cost \$10, or \$5 for those 25-and-under. Beginners welcome. Call 352-336-8905 or visit godsdance.org for more information.

You can view more PSAs at gru.com/insight

Submit a PSA

GRU offers PSAs to help local nonprofit organizations that support the arts and sciences or provide a community service. Call 352-393-1485 or email dongesph@gru.com well in advance to schedule a reservation.