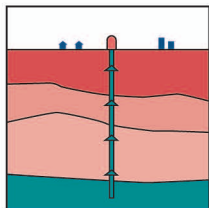
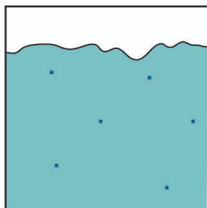


# FROM GROUND TO TAP TO GROUND

GRU pumps and treats water from the Floridan Aquifer, providing you with safe and great-tasting water. Here's what happens before your water comes to your home.



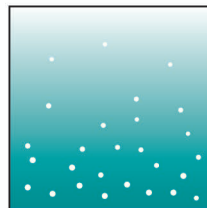
**1** Raw water is pumped from the Floridan Aquifer using 16 wells.



**2** Chlorine is added to the raw water to remove hydrogen sulfide, which has an unpleasant odor and is corrosive in the presence of oxygen.



**3** Water is softened by removing minerals through the addition of lime.



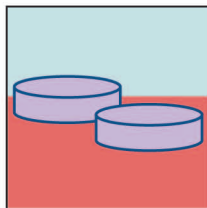
**4** Carbon dioxide is added to lower the pH and provide stabilized water. Fluoride is added at optimal levels to reduce tooth decay.



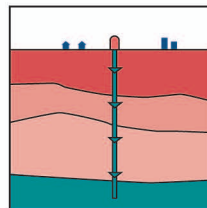
**5** Water is filtered to remove any remaining calcium carbonate or bacteria.



**6** Chlorine is added to the filtered water to prevent the occurrence of harmful bacteria,



**7** Treated water is transferred to ground storage reservoirs and then distributed to GRU customers.



**8** About 70% of all water drawn from the Floridan Aquifer is reclaimed and returned to the aquifer.