

May 6, 2020

Dear GRU Customer:

GRU understands that this is a stressful time for our community and for the households and businesses we serve. Please know that we are here for you and are committed to taking all steps necessary to maintain safe, reliable water and wastewater service.

We also want to inform you that your water is safe to drink and that we are partnering with the Alachua County Health Department to provide important guidance on flushing your commercial building before reopening to the public. If the water supply for your establishment has been stagnant (unused) for more than three days, the water is considered stale and could be unsuitable for consumption. If you have stagnant water, we highly recommended you flush the water lines to ensure that fresh, high-quality GRU water is flowing through your building. Stale water has a higher potential for bacteriological growth and could have a negative taste and odor.

Please visit these sites to better understand how to flush your building:

<https://engineering.purdue.edu/PlumbingSafety/resources/flushing-plans>

<https://www.cdc.gov/coronavirus/2019-ncov/php/building-water-system.html>

<https://www.frwa.net/news/covid-19-update>

Here are some additional local resources for COVID-19 updates:

<http://alachua.floridahealth.gov/>

<https://gru.com/Coronavirus.aspx>

If you have any questions or concerns, you can contact GRU at (352) 334-2711 or the Health Department at (352) 334-7930.

Thank you and stay safe!